



# ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

## 17 December 2020

### SECOND DESPATCH

Please find enclosed the following items:

A.	Formal Matters	Page
Item 1	Apologies for Absence	
Item 2	Declarations of Substitute Members	
Item 3	Declarations of Interest	

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is



already in the register in the interests of openness and transparency. In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- \*(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

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<b>Item 5</b>	Chair's Report	
<b>Item 6</b>	Order of Business	
<b>Item 7</b>	Public Questions	

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

<b>B.</b>	<b>Items for Decision/Discussion</b>	<b>Page</b>
<b>Item 1</b>	London Power - Presentation ( To Follow)	
<b>Item 2</b>	Scrutiny Review: Volunteers and Resident engagement with Parks and Open Spaces -12-month report back	
<b>Item 3</b>	Q2 Performance Report (2020/21) - Place and Environment	11 - 20

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<b>Item 5</b>	Work Programme 2020/2021	35 - 36

**C. Urgent non-exempt items (if any)**

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

**D. Exclusion of press and public**

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

**E. Confidential/exempt items**

**Page**

**F. Urgent exempt items (if any)**

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

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London Borough of Islington

## Environment and Regeneration Scrutiny Committee - 16 November 2020

Minutes of the meeting of the virtual meeting of the Environment and Regeneration Scrutiny Committee held on 16 November 2020 at 7.30 pm.

**Present:**      **Councillors:**      Poyser (Chair), Clarke, Convery, Graham, Jeapes, Ozdemir, Woodbyrne and Russell

**Also Present:** O'Halloran

### **Councillor Dave Poyser in the Chair**

**396**      **APOLOGIES FOR ABSENCE (Item 1)**

Apologies were received from Councillors Khondoker and Champion ( Executive Member )

**397**      **DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members.

**398**      **DECLARATIONS OF INTEREST (Item 3)**

None

**399**      **MINUTES OF PREVIOUS MEETING (Item 4)**

That, subject to the deletion of the name 'Ozedmir' and the insertion of the name 'Ozdemir' in the list of Members present, the minutes of the meeting of the Committee held on 29 September 2020 be confirmed, and the Chair be authorised to sign them

Matters arising – the Chair emphasised the importance of the committee's work pointing out that the minutes of the committee were a public record on Angel Energy

**400**      **CHAIR'S REPORT (Item 5)**

The Chair reported on the following –

### **Scrutiny Review – Draft Behavioural Change**

The Chair stated that the above review report had been amended following Members comments, the final report would now go to the Executive. The Chair stated that the Committee, in addition to the normal 12 month review for an update on the progress of recommendations, would receive an interim update six months after the report was considered by the Executive.

**RESOLVED:**

That the Scrutiny Review on Behavioural Change be forwarded to the Executive for consideration

### **Dixon Clark Court**

The Chair raised the issue about the removal of trees at Dixon Clark Court which is still ongoing however recognises the increasing demand for social housing in the Borough.

### **Special meeting of the Committee**

The Chair reminded Members that as had been previously agreed a special meeting of the Committee would be held in February/March 2021 along the lines of the one held in March 2020. The meeting will involve the public and stakeholders, and that arrangements were being made in this regard, and asked for members to contact him or the committee clerk with feedback on the previous meeting to improve the 2021 meeting.

Finally, the Chair notified the meeting that Councillor Champion was unable to make the meeting due to a family bereavement and that Members of the Committee would want to send her their condolences.

**401**     **ORDER OF BUSINESS (Item 6)**

The order of business would be as per the agenda.

**402**     **PUBLIC QUESTIONS (Item 7)**

The Chair outlined the procedure for Public questions

**403**     **ISLINGTON BIODIVERSITY ACTION PLAN 2020 TO 2025 (Item B1)**

Sally Oldfield, Nature and Conservation Manager, and Barry Emerson, Parks and Open Spaces Manager, Environment and Regeneration Department were present and made a presentation to the Committee (copy interleaved)

During the presentation the following main points were made –

- A Biodiversity Action Plan (BAP) is an internationally recognised template for protecting and restoring the natural environment. There is a UK BAP and a London BAP and each London Borough aims to have its own BAP. The new Islington BAP is the third for Islington, and covers the period 2020-25.
- Diversity is important for health and wellbeing, for young people, eco-system services, biodiversity and economics, and climate change
- Key priorities in Islington's BAP – to conserve existing habitats, biodiversity features and species, improve/enhance the condition of existing areas of habitat, create new habitats or increase the extent of existing habitats, engage the whole community in reducing environmental inequality by increasing access to green spaces
- Four action plans – the built environment, Parks and Urban green spaces, designated sites and access to nature

- Built Environment Action Plan – includes maintain and enhance street trees, maximise biodiversity gains from new developments, requiring installation of green roofs on new developments and Council buildings, encourage sustainable urban drainage systems, identify opportunities to green streets through development of pocket parks and other improvements
- Parks and Open spaces Action Plan – Islington has the smallest amount of greenspace per head of population of any London Borough. However, it has the second highest number of parks. The plan includes – protect and enhance new wildlife habitats in parks and open green spaces e.g. housing estates, protect and enhance trees in parks and open spaces, ensure wildlife habitats are managed effectively, collate species data, and protect and enhance features for London BAP priority species
- Designated Sites Action Plan – Review Sites of Nature Conservation Importance (SINC) data to ensure accurate and up to date, strengthen network through the adoption of new and upgraded SINC's, liaise with Network Rail on the protection of rail side SINC's, action to reduce areas of deficiency in access to nature
- Access to Nature Action Plan – raise awareness of biodiversity through public events, enable people from under - represented groups to take part in biodiversity activities, encourage and support community action for wildlife, provide volunteering activities, aim to provide every child in Islington with the opportunity to experience high quality outdoor environmental education, encourage biodiversity on housing estates, provide residents with guidance on wildlife gardening, enable people to derive the health and wellbeing benefits of contact with nature
- Online consultation – consultation has taken place and there was strong support for BAP and this was adopted by Executive in September 2020 and is available on Council website
- Examples of new projects – Octopus Community network to develop a gardening and food growing programme, new funding bid to develop a partnership with Camden that will deliver green space benefits, with voluntary sector and an ambitious new bulb planting project on housing estates across the borough. Projects include Freeling Street Pocket Park Project, Parks for Health Project and a capital spend project to improve biodiversity on the New River, new leaflet on birds in Islington Parks
- In response to a question regarding Bulb planting, and whether this included TMOs it was stated that Housing had directly funded this scheme and that the Committee could be updated as to whether this included TMOs
- It was stated that housing estates presented an opportunity to increase diversity in areas that are deficient in greenspace
- In response to a question it was stated that the expectation was that there would be no loss of biodiversity at Dixon Clark Court
- Reference was made to the fact that 17% of residents in the borough lived in areas of deficiency, where greenspace or biodiversity was insufficient, and there is a need to increase biodiversity in these areas, and that housing estates were key in this
- In response to a question as to whether there is an opportunity to comment on planning applications in relation to biodiversity, it was stated that the

Council were always looking for biodiversity net gains, and they are invited comment on applications. There is also a dedicated trees officer who comments on applications

- In response to a question as to BAME and disadvantaged groups not accessing greenspace, it was stated that awareness needed to be raised in the community. Reference was made to the Parks for Health Project, which is looking to get businesses and communities involved and that the Council's Equalities team were looking at the barriers to BAME and disadvantaged groups accessing greenspace. There were also social prescribing initiatives and events.
- A Member referred to the need to look into issues around sustainable drainage and that greenspaces should be pesticide free. In response the officer stated that at present there is no policy in place on this, however sites are managed carefully to protect wildlife. Officer acknowledged that there is a scheme in place for sustainable drainage, and important to think creatively with developers so as to ensure water conservation
- Reference was made by a member of the public about pocket parks and the need to involve the community in this. It was stated that officers would respond on details of this.

The Chair thanked Sally Oldfield and Barry Emmerson for their presentation

**404 QUARTER 1 PERFORMANCE INDICATOR REPORTS 2020/2021 - EMPLOYMENT AND ECONOMIC DEVELOPMENT (Item B2)**

This item was dealt with in conjunction with minute 405 below

**405 ANNUAL REPORT OF THE EXECUTIVE MEMBER FOR ECONOMIC DEVELOPMENT 2019/2020 (Item B3)**

Councillor Asima Shaikh, Executive Member Inclusive Jobs and Economy was present, together with Andrea Stark, Director of Employment, Skills and Culture and Caroline Wilson, Head of Inclusive Economic Development for discussion of this item and made a presentation to the Committee, copy interleaved

During discussion of the presentation the following main points were made –

- Current context – prior to the pandemic Islington residents in a vulnerable financial position, working in low paid, insecure jobs. Lack of middle-tiered skilled secure jobs, and many residents running small and micro businesses and these businesses disproportionately owned by women and people from BAME communities. Post COVID to end May 2020 17847 Islington households claiming Universal Credit. Islington unemployment rate risen from 3% of workforce to 7.2% in August and the number of workers on furlough increased by 36% between June and August
- Emerging Community and Wellbeing strategic framework – this is designed to reduce inequality and poverty – focusing on Local Economies and supply chains, employment support, business support

- **Headline achievements** – delivered emergency support to thousands of Islington businesses, tailored advice, brokerage and support for local businesses, opened affordable workspaces in Fonthill Road for Tech and Fashion and secured flagship Ray Building in Clerkenwell which will deliver over £2.5m of social value
- **Adult Employment support** – 1318 residents supported into local employment, community and outreach engagement, new support for deaf jobseekers, Islington working partnership, Islington working e bulletin, developed the Islington Directory
- **Youth Employment, Progression and Skills 2019/20** – 307 young people supported into employment, launch event of World of Work, Progression of Council apprentices 83% into further employment on completion of apprenticeship, Post 16 participation – an improvement of NEET or unknown for 16 and 17 year olds and better than London and England
- **Adult and Community Learning** – successful OFSTED, increased learner enrolments, supporting learners through COVID, fundraising through bid for a re-skilling programme
- **Libraries and Heritage 2019/20**– renovation of Central Library, tribute to Andrea Levy, over a million visits to Libraries, 904 children completed Summer reading programme, and facilitating more online library transactions due to COVID
- **Community Wealth Building actions 2019/20** – delivering employment targets and outcomes, support to small and micro businesses, delivering good growth funds, support to Town Centres, high streets and street markets, delivering local social value, and keeping learning alive during pandemic
- **Community Wealth Building next 12 months** – supporting good work on employment, ensuring local people have the right skills, supporting local economies, fostering responsible business and a progressive procurement approach, supporting local businesses and affordable workspaces, improving economic well-being for local people
- **Employment next 12 months**- develop an ambitious COVID employment support response, increase social value requirements from contractors, expand iWork service and partnership reach, engage and support parents, refreshed approach to extend engagement with BAME communities, strengthen data collection, analysis and reporting
- **Employment Engagement and sector focus** – Health and Social Care Academy working with commissioners and GP Practices offering dedicated local recruitment programme, construction team working with Housing New Build Team to enforce apprenticeship commitments with contractors, inclusive knowledge economy programme tech and digital, green economy
- **Youth Employment** – reframed Islington Skills Strategy, implementation of new Youth Employability and Skills targeted programme, a team LBI/Islington approach to improve education, employment, and training outcomes for young people
- **Skills – Adult and Community Learning** – Develop a recovery skills strategy, strengthen digital infrastructure, challenge digital exclusion, accessible advice and guidance, a responsive curriculum

- Libraries and Heritage – continue to develop online services, befriending calls to isolated residents and delivering books to children, develop a recovery plan to enable libraries and museums to reopen safely, re-establish activities programme, highlight and celebrate Black authors and diversity
- Rebuilding local economies and Town Centres – help local economies to plan for recovery, supporting local people and businesses, sustainable Town Centres, supporting local workspaces, supporting local wealth, supporting the local place
- Fostering responsible business and a progressive procurement approach – build on responsible business practice, support more local SME's to compete for Council contracts, develop incentives to support circular economy and greener businesses, strengthen Council approach to achieve more social value from its commission contracts, develop pathfinder project between Adult Social Care, embedding inclusive economy objectives in commissioning and delivery model, deliver affordable workspaces
- Improving economic well-being for local people – crisis support, income maximisation, managing household finances, reaching those communities most in need of employment support, support to find and secure a good job, supporting those in work to find better employment
- Noted that there had been a decrease in employment targets due to COVID 19, however the manifesto target of helping 4000 residents into work had been exceeded
- Noted that Islington was one of 5 top Local Authorities to ensure business loans had been distributed efficiently
- In response to a question it was stated that during COVID, 100 hours of work experience for school children were still being delivered virtually. There are also careers training meetings, and sectors where work may be available in future were being looked at
- Noted that the iWork team provided support for the most vulnerable in terms of employment, and a signposting service was available, and a framework is being developed for those residents who have become recently unemployed with higher skills to direct them to appropriate agencies for support
- Council residents were also being contacted to offer employment support where necessary, and a skills recruitment strategy was being developed, as some residents will need to retrain. Noted that the Council had maintained contact with 461 employers during lockdown, and the Health and Care Academy had a wide spread of jobs by working with health partners
- Members stated that they wish to commend Councillor Shaikh and the staff for all their excellent work during the pandemic
- A Member stated that whilst the figures were excellent for 2019/20, these were now out of date, and that there are now 28000 residents on Universal Credit, and 31000 residents furloughed. The Member added that he welcomed the initiatives in the Cally/Finsbury Park area. Councillor Shaikh stated that the Quarter 2 performance figures would be submitted to the next meeting of the Committee
- In response to a question it was stated that with regards to managed workspace there had been problems with certain sites, however alternative

provision were being looked at, and Cally Ward Councillors would be kept informed

- A Member referred to the circular economy and enquired whether a different type of support was needed for residents especially as there has been an increase in those claiming Universal Credit. It was stated that the Resident Support team has extended support, and an economic wellbeing offer was being developed, together with wrap around support for individual residents. This included enabling residents to maximise benefits, especially OAP's. With regard to the circular economy this was not an immediate priority however this would be looked at as part of the green economy agenda, and work with Town Centres would be developed in the next few months
- Members were informed that there is a need to take advantage of funding opportunities to develop green jobs, especially with regards to the Council New Build programme and retrofitting, however there may be problems in obtaining funding to carry out retrofitting. A Construction and Skills Academy was also being looked at

The Chair thanked Councillor Shaikh, Andrea Stark and Caroline Wilson for the presentation

**406**     **SCRUTINY REVIEW - OVERVIEW OF THE COUNCIL'S 2030 NET ZERO CARBON PROGRAMME - TO FOLLOW (Item B4)**

Keith Townsend, Director of Environment and Regeneration was present for discussion of this item, and made a presentation to the Committee, during which the following main points were made –

- Climate change is clear the level of global warming related to the amount of Carbon Dioxide that human activities add to the atmosphere
- The Climate Change Act 2008 has set the UK to achieve net zero carbon borough by 2030
- Islington declared a Climate Emergency in June 2019 net zero carbon borough by 2030, and a draft strategy published February 2020. Special meeting held of E&R in February 2020. Consultation process from April to end July 2020 and Executive report in November 2020
- What does this mean for Islington – developing a net Zero Carbon strategy for Islington, 4% of Islington's carbon emissions are from our operations and buildings and 9% of gas boilers in council-owned homes are included. There are 679,600 tonnes of emissions in the borough
- The strategy at a glance – residential buildings, Commercial and industrial buildings and infrastructure – improve the energy efficiency and reduce the level of carbon emissions of all buildings and infrastructure. Transport – reduce emissions in the borough for transport. Sustainable and affordable energy generation and supply – increase local generation of renewable heat and electricity, increase the update of affordable and renewable energy tariffs and mitigate fuel poverty. The Green Economy and Planning – deliver on net zero carbon target whilst assuring the economic success and vitality of the borough by working closely with the 18800 businesses in the borough, most of them small or micro sized. The natural environment and waste

reduction and recycling – integrate ongoing activities in recycling and reducing waste and managing our natural environment

- Our approach – identified short, medium and long term commitments and actions, and there is a need to work with partners, consult and engage extensively, have cross- Council working to support the commitments and action plan, significant development of a programme with workstreams and detailed workplans, how to engage with residents, businesses and organisations
- Governance model in place
- How progress can be measured – Pilot of ClimateView software – used by both Newcastle and Nottingham City Councils, visualise challenges and targets, setting targets link related ongoing or planned actions, access and adapt – for each transition target the listed actions are sufficient, insufficient or unrealistic
- In response to a question as to whether electric boilers would be installed at the Holloway Prison development with Peabody Trust it was stated that if the member of the public wished to write to the Executive Member Housing, Councillor Ward he would respond thereon
- In response to a question as to supplementary planning guidance changes in relation to the Net Zero Carbon strategy, it was stated that this was under consideration and being developed
- It was stated that in relation to the ClimateView proposal that work progress would be reported back to the Committee in approximately 6 months. However, behavioural change would be needed in a number of areas, and there would need to be engagement with the community, through a communications strategy, and applying the recommendations of the recent Scrutiny Review on Behavioural Change
- Key risks and next steps – Lack of direct control, dependency on other parties such as Government, GLA, businesses, Borough partners, residents.
- Creating organisation momentum and capacity to deliver the programme, financial resources investment and benefits not clearly defined, developing a detailed scope and plan for each workstream in order to be clear about what we will do directly, what we could do, and what we will do to influence and work with others
- Net Zero Carbon strategy approval – November report to Executive recommending additional capital investment, and revenue funding, required to deliver strategy, note detailed proposals for borough partner and anchor institution engagement, note role of E&R scrutiny Committee, approve officers to work on pan-London basis as part of the London Climate Change programme. Also note further work is underway to develop the scope and detail in relation to resident engagement, including a net zero carbon themed Citizens Assembly and to adopt a Net Zero Carbon strategy and Action Plan
- Scrutiny work – 18 month E&R programme to allow for detailed scrutiny of key chapters of the strategy, regular programme update, opportunity to meet with delivery teams and detailed understanding of the workstreams to shape future scrutiny programme and have guest speakers an external experts
- Scrutiny Work Programme – 4 February – Green Economy and Planning commitments, 8 March – Transport and Sustainable and affordable energy

generation and supply commitments, 27 April – Residential Buildings, Commercial and Industrial Buildings and Infrastructure and the Natural Environment and Waste Reduction and Recycling commitments. This will support the Committee to determine its work programme for 2021/22

- Noted that work is taking place with London Councils, and the Mayor of London to develop a climate change programme for London, and Islington will be the lead authority on energy
- A Member stated that there is a need to ensure water conservation is included in any strategy, and a focus on solar panels to heat water. It was stated that planning policy was being looked in order to include water usage and conservation
- A Member expressed the view that community experts should be involved, and consulted on proposals, and there is a need to consider how to engage them in future. It was stated that there would be engagement in this regard, and that the special meeting to be held with stakeholders in February/March will seek to build on this
- A Member stated that there is a need for the planning process to complement the Net Zero Carbon strategy, and it was stated that there were opportunities through the Local Plan, and supplementary planning guidance to influence this
- In response to a question about the need to engage TfL, it was stated that the Government bailout of TfL, and the Department of Transport had given a block funding grant to TfL and it was hoped that this would assist in developing local schemes

RESOLVED:

That the scrutiny review programme be approved, and that water conservation be added to the waste/recycling work stream

The Chair thanked Keith Townsend for his presentation

**407 WORK PROGRAMME 2020/2021 (Item B5)**

**RESOLVED:**

That the work programme be noted, subject to the addition of London Power as an item on the agenda for the meeting on 17 December 2020.

The meeting ended at 9.45 p.m.

**CHAIR**

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Environment and Regeneration  
Town Hall, Upper Street, N1 2UD

**Executive Member of Environment and Transport and Corporate Director of Environment and Regeneration**

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	17 December 2020	All

<b>Delete as appropriate:</b>		Non-exempt
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## **SUBJECT: Quarter 2 Performance Report: Place and Environment**

### **1. Synopsis**

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures are reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out Q2 2020/21 progress against targets for those performance indicators that mainly fall within the Place and Environment outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility. There are also a couple of Energy measures from the Jobs and Money outcome area that relate to helping residents cope with the cost of living

### **2. Recommendations**

- 2.1 To note performance against targets in Q2 2020/21.
- 2.2 To note that an additional suite of four performance indicators has been added under paragraph 3.7 below. These relate to the outcomes of independent Local Environmental Quality Surveys (LEQS) in the borough.

### **3. Background**

- 3.1 A suite of corporate performance indicators has been agreed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. Targets are set on an annual basis and performance is monitored internally, through Departmental

Management Teams, Corporate Management Board, and externally through the Scrutiny Committees.

3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the Place and Environment outcome area of making Islington a welcoming and attractive borough and creating a healthier environment for all, and also a couple of Energy measures from the Jobs and Money outcome area that relate to helping residents cope with the cost of living.

**Quarter 2 performance update – Keep the streets clean and promote recycling.**

3.3

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21 or latest	On target?	Q2 or Same Period last year	Better than Q2/SP last year?
PE1	Percentage of household waste recycled and composted (Q in arrears)	29.3%	29.6%	<b>31%</b>	<b>31.1% (Q1)</b>	<b>Yes</b>	29.8%	<b>Yes</b>
PE2	Number of missed waste collections - domestic and commercial (average per calendar month)	324	318	<b>305</b>	<b>274</b>	<b>Yes</b>	355	<b>Yes</b>
ER6	Number of reported flytips (all land types)	1,434	1,764	<b>n/a</b>	<b>607</b>	<b>n/a</b>	410	<b>No</b>
PE8	LEQS surveys - Litter (% sites above acceptable standard)	90.7%	89.9%	<b>94%</b>	<b>92.7% (tranches 1&amp;2)</b>	<b>No</b>	89.9% (19/20)	<b>Yes</b>
PE9	LEQS surveys – Detritus (% sites above acceptable standard)	92.1%	93.5%	<b>92%</b>	<b>92.6% (tranches 1&amp;2)</b>	<b>Yes</b>	93.5% (19/20)	<b>No</b>
PE10	LEQS surveys – Graffiti (% sites above acceptable standard)	97.9%	96.8%	<b>97%</b>	<b>95.7% (tranches 1&amp;2)</b>	<b>No</b>	96.8% (19/20)	<b>No</b>
PE11	LEQS surveys – Flyposting (% sites above acceptable)	98.8%	98.6%	<b>98%</b>	<b>98.5% (tranches 1&amp;2)</b>	<b>Yes</b>	98.6% (19/20)	<b>No</b>

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**Recycling rate**

3.4 Audited quarterly recycling rate data from Waste Data Flow comes in around three months after the end of the quarter with Q1 20/21 showing 31.1%, just ahead of the 31% annual target. The 19/20 rate was 29.6%, itself marginally up on the 29.3% for the previous year.

The data for Q1 shows increases in organic tonnages and lockdown related reductions in both residual waste from street cleansing as well as recycling brought to the HRRC. It is difficult to know how all these competing trends will unfold as lockdown eases.

Based on the Q1 tonnages, the very early first projection of the 20/21 'residual (non-recycled) waste per household' figure is 332kg. This follows last years confirmed figure of 353 kg, itself a record low amount. In 18/19, Islington's residual waste per household was the third lowest amongst all London Boroughs.

**Missed Collections**

3.5 Average monthly reported missed waste collections in Q2 were 274, remaining at a similar low level to those in Q1 and ahead of the 305 target. This an aggregate figure across commercial waste, domestic refuse, and recycling/composting collections. Nine new replacement refuse collection vehicles and a dedicated food waste vehicle were added to the fleet in the last year, reducing down-time and improving collection reliability. There is also ongoing and targeted use of crew performance data to further support service improvements.

**Fly-tipping**

3.6 The 'fly-capture' fly-tipping indicator measures the total number of reported fly-tips across all land types and waste types, with the number in Q2 increasing to 607 compared to 410 in the same period last year. Press reports have suggested an increase in fly-tipping across the country over the last six months though official statistics have not yet been released. Lockdown clear-outs and reduced access to waste facilities will both have likely contributed to increases in fly-tipping. Notwithstanding the recent upward trend, annual figures decreased substantially and consistently over the three year 15/16 to 18/19 period.

Any emerging fly-tipping hot spot locations are identified through resident service requests and information from crews and supervisors, and then monitored and cleared on a more frequent basis. Frontline supervisors have been provided with e-bikes to enable them to be more responsive and SES are working to procure a new back office system that will allow better location mapping. This will be rolled out in 2021/2. Some public recycling sites are particularly prone to fly-tipping and other well-known locations include Cynthia Street, Dewey Road and Yonge Park. A leaflet drop, targeted at hot spot locations is scheduled for early in the new year.

Of those reported fly-tips on the public highway, across the first two quarters 20/21 we removed 91% within the 24-hour target time, though efficient removal can actually lead to an increase in flytip numbers as some habitual offenders may be encouraged.

**LEQS surveys**

3.7 Each year Keep Britain Tidy (KBT) are commissioned to undertake Local Environmental Quality Surveys (LEQS) in Islington, as well as in many other Council areas across the country. These occur in tranches three times a year and follow a well-established methodology of selecting survey sites covering all local land types across retail, industrial, housing, highways and recreation etc.

All measures are then collated to represent the observable amounts of litter, detritus (organic matter and gravel/sand etc), graffiti and flyposting. The results are then analysed, weighted and presented as a single percentage under each category giving the proportion of sites that are at or above a defined acceptable standard (or its inverse). Therefore in the table above, the higher the figures (closer to 100%) the better.

For litter, we have set ourselves a challenging 94% target across 20/21. Across the first two tranches of the year so far have achieved 92.7%, an improvement on the 90.7% in 18/19 and 89.9% in 19/20. It has also been a period in which the cleansing service has not been at full deployment due to staff being sick, needing to isolate or redeployed to refuse and recycling.

Levels of detritus and flyposting have remained broadly on a par with the previous two years but there are somewhat higher levels of graffiti, which KBT have reported as a nationwide phenomenon. We will seek to address this with communications and targeted removal campaigns.

### Quarter 2 performance update – Ensuring development is well planned

3.8

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21 or latest	On target?	Q2 or Same Period last year	Better than Q2/SP last year?
PE9a	Percentage of planning applications determined within 13 weeks or agreed time (majors)	100%	100%	<b>90%</b>	<b>90.9%</b>	<b>Yes</b>	100%	<b>No</b>
PE9b	Percentage of planning applications determined within the target (minors)	83.5%	88.3%	<b>85%</b>	<b>94.4%</b>	<b>Yes</b>	91.5%	<b>Yes</b>
PE9c	Percentage of planning applications determined within the target (others)	87.9%	88.1%	<b>85%</b>	<b>87.5%</b>	<b>Yes</b>	88.4%	<b>No</b>

#### Determination of Planning applications

3.9 Planning applications performance for Majors across Q2 dropped below 100% for the first time in several years as a result of a single application going out of time due to an administrative oversight. Performance for Minors determined within time improved to a very strong 94.4% and Others determined to 87.5%, both against the revised targets of 85%.

Behind the scenes, good progress is also being made to further reduce the number of already out-of-time backlog applications. This had been rising at the end of 19/20 but the service has since managed to reduce this by 15% since July.

## Quarter 2 performance update - Make sure residents have access to high quality parks, leisure facilities and cultural opportunities

3.10

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21 or latest	On target ?	Q2 or Same Period last year	Better than Q2/SP last year?
PE7	Number of Leisure Visits	2.137m	2.067m	tbc	121,480	n/a	501,943	No

### Leisure Centre visits

3.11 In response to lock-down, all our Leisure Centres were closed on 20th March, with a phased reopening not commencing until 25<sup>th</sup> July. Visitor numbers in Q2 were 121,480, around a quarter of the level the same period last year. Monthly figures for August and September showed an increase from 27% to 42% on the same months last year.

Unfortunately, Leisure Centres had to close again for four weeks from 5 November with reopening scheduled for 3 December. It is proposed that 20/21 visitor targets will be agreed as part of a 'Deed of Variation' with GLL, though optimising usage within social distancing capacity limits whilst also maintaining public safety and confidence will be a major challenge in the months ahead, operationally and financially.

## Quarter 2 performance update - Provide practical support to help residents cope with the cost of living

3.12

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21 or latest	On target?	Q2 or Same Period last year	Better than Q2/SP last year?
JM17	Number of Angelic Energy Islington Customers	<b>Indicator now deleted as scheme has closed</b>						
JM18	Number of Islington residents supported through SHINE	3,474	3,643	3,500	880 (3520 interventions)	Yes	664	Yes

### Angelic Energy Islington customers

3.13 Robin Hood Energy, the supply partner for Angelic Energy customers, has now sold its customer contracts to British Gas. Although customers' energy supplies are unaffected by the sale, this PI is now deleted.

### Islington SHINE referrals

3.14 The number of Islington residents supported through SHINE (Seasonal Health Interventions Network) in Q2 was 862 and well ahead of the quarterly profiled target of 600, and also well ahead of the mid-year target. The corresponding number of interventions was 3,520 against the target of 2,180, increasing the average interventions per referral to four. The substantial increase in demand for the service during lockdown and subsequent restrictions has resulted from fuel-poor residents

experiencing loss of income through being furloughed or having hours reduced, alongside increased energy usage from being at home more often than usual. Demand has also risen from the opening of the Warm Home Discount season alongside extensive publicity for ECO schemes, in particular the new Government Green Home Grant vouchers.

With home visits not possible, the Energy Doctor service has been fulfilling consultations with residents virtually, before having their small measures (bulbs, draught excluders etc) delivered. This has removed the barrier of visit cancellations, and has also increased the amount of consultation time between advisors and residents which has contributed to increased interventions. The council's advice line is operating exactly as before only with advisors working from home.

The accumulating quarterly SHINE targets across 20/21 are 500, 1,100, 2,400 and 3,500 referrals (same total as last year), corresponding to 1,820, 4,000, 8,500 and 12,000 interventions, whilst the estimated average annual energy cost saving for each SHINE referral is estimated at £213, with WHD (where applicable) accounting for £140.

### Quarter 2 performance update - Make it easier and safer for people to travel through the borough and beyond

3.15

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21 or latest	On target ?	Q2 or Same Period last year	Better than Q2/SP last year?
PE3	Number of secure cycle parking facilities on streets	116	221	300	222	Yes	116	Yes
PE4	Number of <b>new</b> electric vehicle charging points across the borough	67	176	300	210	Yes	161	Yes
PE5	Number of Islington primary schools with a completed Air Quality Audit	0	0	tbc	0	n/a	0	n/a
PE6	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	73% (17/18)	52% (18/19)	tbc	52% (19/20)	n/a	52% (18/19)	same
ER1	People killed or seriously injured on our roads	125 (2017)	141 (2018)	n/a	111 (2019)	n/a	141	Yes

#### Secure cycle parking

- 3.16 The Council has committed to delivering 100 secure cycle parking facilities on our streets each year to 2021/22, making 400 in total. A further 105 facilities were installed 19/20 bringing the total at the two year midpoint to 221 and ahead of target. Due to supplier availability, this remains the position as at the end of Q2 with the exception of one additional Greenspace facility in Hermit Street. It is expected that all the remaining 20/21 installations will happen in Q4. The existing provision now equates to spaces for nearly 1,332 bikes. This programme will be of added importance to residents with the expected post lockdown upsurge in cycling.

#### **Electric vehicle charging points**

- 3.17 The Council has also committed to installing 400 new electric vehicle charging points over the same four-year period. Q2 saw the installation of a further 34 Source London EVCPs, bringing the total new ones to 210 and the net total in Islington to 224.

We will be working hard in 20/21 to manage and overcome the funding constraints, siting issues that arise in public consultation, and occasional clashes with other public realm projects such as cycleways and housing estate redevelopment. The projected roll-out across the remainder of the year is currently 245 by Q3 and 300 by year-end.

#### **School air quality audits**

- 3.18 Local air quality is a key Council priority and after a comprehensive rollout, all 62 of the borough's schools now have local air quality monitoring and which will remain in place for as long as it is useful. This measure has now been replaced with the number of Islington primary schools with a completed Air Quality Audit. The programme for these has been delayed due to Covid 19, related redeployments and TfL funding, but the Committee will be provided with an update as soon as funding is found and auditing can resume.

#### **Parking appeals**

- 3.19 The percentage of parking appeals won by the Council at the Enforcement and Traffic Tribunal in 19/20 was 52%, exactly the same as the previous year. This measure is reported to the Committee as a measure of the quality and fairness of our parking service. This 19/20 result places us 18<sup>th</sup> out of the 34 of all London parking authorities.

The explanation behind our current performance is a complex picture. On the one hand, of those appeals to the Tribunal that actually reach the adjudicator, the council won 81%, the highest level across London. Where we perform much less well is in the very high proportion that go to Tribunal that the council do not contest (and therefore automatically lose), and this is usually due to a scheme design, signage or evidence issue.

Reducing the proportion of appeals that we do not contest is therefore a key service priority, and in order to improve the quality and fairness of parking enforcement as a whole, the service now have much closer involvement in the design and sign-off of any new traffic schemes. A lot of work is also going on to improve the quality of evidence to support PCNs, analysing issues at specific locations, and improving signage and the siting of cameras. We have also introduced evidence request letters to appellants, inviting them to submit evidence of exemption at an early stage. This is expected to result in quicker cancellation of many PCN's before the Tribunal stage might otherwise be needed.

#### **Road traffic collisions**

- 3.20 No new data on local road traffic collisions is now expected until next year, although the ambitious new Islington Transport Strategy 2019-2041 was adopted by Executive in November. The Strategy contains a commitment to achieving 'Vision Zero' by 2041, eliminating all transport related deaths and serious injuries in Islington. The annual 2019 figure for 'Killed or Seriously Injured' (KSI) in road traffic collisions in Islington was 111. This is a substantial reduction on the previous years figure of 141, though it is too early to ascertain any longer term trend, and the lock-down related reduction in traffic across much of 2020 should also be expected to positively impact this year's figures. The overall KSI figure for 2019 breaks down as 25 pedestrian incidents, 44 cyclist incidents,

33 involving the rider or pillion passenger of a motorbike or moped, 2 car occupants and 7 other category.

**Quarter 2 performance update – Working towards a net zero carbon Islington by 2030**

3.21

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21 or latest	On target?	Q2 or Same Period last year	Better than Q2/SP last year?
PE4	Carbon emissions for Council buildings (Q in arrears and tonnes CO2)	5,037	4,574	<b>4,384</b>	<b>782 (Q1)</b>	<b>Yes</b>	1,135	<b>Yes</b>
PE5	Carbon emissions from Council Transport fleet (tonnes CO2)	2,724	2,886	<b>2,886</b>	<b>629</b>	<b>Yes</b>	708	<b>Yes</b>

**Carbon emissions from council buildings**

3.22 In June 2019, the Council declared an Environment and Climate Change Emergency and the Carbon Zero Strategy 2030 was adopted by the Executive in November. We are now monitoring the Council’s own internal progress with quarterly measures of the CO2 emissions for Council operational buildings (within the Borough) and those from the Council’s transport fleet. The former is reported a quarter in arrears in order to minimise estimates, and the most recent tonnage figures for Q1 are given in the table above. This shows a 31% decrease on same period last year, mainly on account of building closures during Covid restrictions. The total 19/20 tonnage outturn was 9.2% below figure for 18/19 due to grid decarbonisation and lower electricity use.

The target for 20/21 is based on a 4% reduction on 19/20 owing to grid decarbonisation only. Subsequent years reduction targets are being developed, based on analyses of energy use in specific buildings and related targeted projects.

**Carbon emissions from council vehicle fleet**

3.23 Quarter 2 emissions for the council’s fleet are 11% down on the same period last year due to reductions in diesel use, mainly across community transport. The figure for Q1 and Q2 is 15% down. The targets for the next ten years are based on the percentage reduction from the 19/20 baseline and form a trajectory to net-zero based on an ambitious programme of fleet electrification, especially multiple heavier vehicles.

Year	20/21	21/22	22/23	23/24	24/25	25/26	26/27	27/28	28/29	29/30
Emissions (tonnes)	2,886	2,805	2,450	1,733	1,366	827	195	55	8	5
% change vs baseline (2019/20)	<b>0%</b>	-3%	-15%	-40%	-53%	-71%	-93%	-98%	-100%	-100%

The reasons for the 6% annual increase in fleet CO2 emissions in 19/20 are thought to be two-fold. One is as a result of the switch from older Euro V trucks to the new Euro VI models negatively affecting fuel economy, so while emissions of NOx and PM are reduced by the shift to newer vehicles, there is a concomitant moderate increase in CO2. The other reason was the shift from

diesel to petrol vans used by Housing, also for air quality reasons, but with petrol having a higher carbon impact.

#### 4. Implications

##### 4.1 Financial implications:

The cost of providing resources to monitor performance is met within each service's core budget.

##### 4.2 Legal Implications:

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

##### 4.3 Environmental Implications and contribution to achieving a net zero carbon Islington by 2030.

There are no environmental impact arising from monitoring performance.

##### 4.4 Resident Impact Assessment:

The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.

#### 5. Reason for recommendations

- 5.1 The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take over the next four years to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

Appendices - none

Final report clearance:

#### Signed by:



4.12.20

Corporate Director of Environment and  
Regeneration

Date



8.12.20

Executive Member for Environment and Transport Date

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**Report of: Corporate Director, People and Programme Director, Community Wealth Building.**

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	17 <sup>th</sup> December 2020	All

<b>Delete as appropriate</b>		Non-exempt
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## **SUBJECT: Environment and Regeneration Quarter 2 2020/21 Performance Report**

### **1. Synopsis**

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures is reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out Quarter 2 of 2020-21 (1<sup>st</sup> July to 30<sup>th</sup> September 2020) progress against targets for those performance indicators that fall within the Jobs and Money outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility.

### **2. Recommendations**

- 2.1 To note performance against targets in 2020/21 Quarter 2 (1<sup>st</sup> July – 30<sup>th</sup> September 2020) for measures relating to Jobs and Money outcomes in Environment and Regeneration.

### **3. Background**

- 3.1 A suite of corporate performance indicators have been proposed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. These continue to be reviewed, to ensure that they are fit for purpose, both providing Committee with a measure of overall performance, as well as stretching services to meet the exceptional economic circumstances we now face. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board and Joint Board, and externally through the Scrutiny Committees.
- 3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the following key outcome area: Jobs and Money which covers delivering an inclusive economy, supporting people into work and helping them with the cost of living.

#### 4. Quarter 1 performance update – Outcome: Reduce levels of long-term unemployment and worklessness

##### 4.1 Key performance indicators relating to 'Reduce levels of long-term unemployment and worklessness'.

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21	On target	Q2 last year	Better than Q1 last year?
JM7	Number of Islington residents supported into paid work through Team Islington activity.	1,352	1,318	<b>600</b>	<b>271</b>	<b>Yes</b>	677	<b>No</b>
	a) Parents of children aged 0-18	433	348	<b>198</b>	<b>54</b>	<b>Yes</b>	198	<b>No</b>
	b) Young people aged 18-25.	391	381	<b>200</b>	<b>58</b>	<b>Yes</b>	189	<b>No</b>
	c) Disabled people / those with long-term health conditions.	283	300	<b>150</b>	<b>59</b>	<b>Yes</b>	136	<b>No</b>
	d) BAME.	597	661	<b>350</b>	<b>167</b>	<b>Yes</b>	362	<b>No</b>
	e) Council Contracted Suppliers	60	89	<b>100</b>	<b>25</b>	<b>Yes</b>	53	<b>No</b>
JM8	Number of London Living Wage entry level jobs achieved through the Islington working partnership	New indicator	New indicator	<b>150</b>	<b>To be reported from Q3</b>	New indicator	New indicator	<b>N/A</b>
JM9	Monetary value of social value derived	New indicator	New indicator	<b>New indicator</b>	<b>To be reported from Q3</b>	New indicator	New indicator	<b>N/A</b>

	through affordable workspace							
JM10	Assessment by businesses of impact/value added by Inclusive Economy & Jobs	New indicator	New indicator	<b>New indicator</b>	<b>To be reported from Q4</b>	New indicator	New indicator	<b>N/A</b>
JM11	Number of Islington residents supported into apprenticeships with an external employer	167	138	30	<b>16</b>	Yes	99	<b>No</b>
JM12	Number of Islington residents gaining apprenticeships with council contracted suppliers	23	18	20	<b>1</b>	No	14	<b>No</b>

#### 4.2 **Corporate Indicator JM7 - Number of Islington residents supported into paid work through Team Islington activity.**

The Council's corporate plan 2018-22 set out an objective to 'Deliver an Inclusive Economy', supporting people into work helping them with the cost of living. As part of delivering this objective, the Council has set a target of supporting **4,000** residents into employment over a 4-year period. We are on track to achieve this target and at the end of March 2020 had successfully placed over 2,600 residents into work. In light of the economic downturn this year, we are proposing a reduction of our annual target to 600, this will still result in over 3,000 residents supported into employment in the three-year period. We anticipate that we will revert to the annual target of 1,000 in 2021-22, which would represent an overall over-achievement against the manifesto commitment, despite the impact of the Covid-19 pandemic.

4.3 Despite the national government lockdown restrictions, performance has remained strong in Quarter 2 with **271** unemployed Islington residents supported into paid employment representing a 55% increase on outcomes for Quarter 1, providing confidence that we will achieve the proposed revised target of 600 at year-end. The overall figure is still down against the same period in 2019-20. Employment outcomes have been significantly affected by the onset of Covid-19 and the impact this has had on the labour market. The iWork service has adapted its mode of delivery to a blended approach providing support for residents by telephone and on-line service. The service has a refreshed

offer that is responsive, with a dedicated focus on retraining and upskilling, pre-employment support and extended in-work support.

- 4.4 We have identified the issue of sustainment in work as a key priority to measure in assessing the effectiveness of employment support services and to ensure that residents have been supported into 'good' employment. There is no corporate target for supporting residents out of in-work poverty. However, we know that there are rising levels of in-work poverty due to a prevalence of low paid jobs and low skilled workers with poor progression routes, further exacerbated by the onset of the Covid-19 pandemic. The council commissioned Shaw Trust 'Get Back on Track' programme has adapted its service model to support residents in work who have been affected by the Covid-19 pandemic with the main objective being job retention and employment rights. The service offers advice on the furlough scheme, redundancy, changes to contractual terms, conditions and managing health and well-being. We have produced a short information pack on the benefits of trade union membership and the sources of employment rights advice in the borough. An outline communications plan has been developed setting out how this information will be circulated to residents and services in the borough.
- 4.5 The iWork service undertakes regular monitoring of sustained outcomes by clients at 1, 13, 26 and 52 weeks. To ascertain if clients remain in employment and providing pastoral support if they are experiencing any challenges. Clients concerned about redundancy in light of the Covid-19 pandemic have been referred to the Shaw Trust for additional support. The construction sector was significantly impacted by the national government lockdown with many apprentices at risk of losing their jobs. To mitigate this, we allocated each apprentice a caseworker who regularly engaged with them during lockdown and provided encouragement when they were furloughed. We also contacted employers to remind them of their commitments under section 106. Once the Construction sector re-opened we were able to place 4 residents back into employment and 4 have been booked in for interviews.
- 4.6 The government has announced plans for several new initiatives to tackle widespread unemployment. Ingeus will be delivering the new Job Entry Targeted Support service (JETS) which will offer support to the newly unemployed and work with any resident who has been claiming benefits for 13 weeks or more. This will be a national 12- month programme, which will run from October 2020-October 2021. There are 10,000 places on the programme for the Central London Forward area. In Islington, Ingeus aim to start 1,042 people on the programme over the course of the year and support 375 into paid employment. The iWork Service and Ingeus have already established a referral process to the programme and are maximising integration with other services in the council including Adult & Community Learning and The Family Information Service.

4.7 **Corporate Indicator JM7a - Number of Islington resident Parents of children aged 0-18 supported into paid work through Team Islington activity.**

Council services and partners supported **54** parents of children aged 0-18 into employment in Quarter 2. Engagement with parents remains a challenge. In order to address the issue of parental unemployment it is important to understand precisely what internal and external circumstances have a material impact on the chances of finding a job and how they form common and differentiated barriers to finding good quality work.

We are aware that although our partners are working with a high number of parents there is an issue with collecting data on parental status. We are taking action to address this by working with partners to identify how to address this gap in information and to ensure that data sharing agreements are signed and in place for future reporting.

We are taking action to address performance of employment outcomes for parents by commencing analysis of the nature of parental unemployment in Islington to inform an improved joined up offer of support across services. This will include ensuring that partners collect as full a picture as reasonable of the circumstances of an individual, to fully support that person as well as help design future interventions.

#### 4.8 **Corporate Indicator JM7b - Number of Islington resident young people aged 18-25 supported into paid work through Team Islington activity**

By the end of Quarter 2, **58** young people aged 18-25 were supported into paid employment.

Development of the Youth Employability and Skills (YES) programme has continued, with five staff now in post and recruitment underway for skills tutors. The programme has been designed to support the target cohort of NEET 18-25 year olds who are from a care, or youth justice background, or known to key community partners. There is now an established co-ordinated approach with the service and the borough wide youth employment support offer, convened by the council, with key youth and FE partners which include government initiatives such as Kickstart, as part of a wider planned approach to tackle the rise in youth unemployment as a result of the Covid-19 pandemic. Initial conversations with employers have developed and positioned the YES Programme offer as a pre-traineeship/ pre-Kickstart offer of employability to learning partners and businesses, to ensure there is a clear progression route and pathway in to work for young people in Islington.

We are working collaboratively with the council's Early Careers team in HR to establish ourselves as a Kickstart Gateway, in order to offer six month paid work placements to 16-24 year olds within the council and with local employers. We have received a high level of interest from a range of employers offering placements, many are also interested in supporting our youth employment and world of work initiatives and for some there is potential to offer progression opportunities such as apprenticeships. We are engaging with employers and organisations who are keen and committed to supporting residents from our priority groups. We are working closely with other local providers to share knowledge and identify suitable processes for referrals to ensure employers are signposted to the most suitable intermediary organisation.

#### 4.9 **Corporate Indicator JM7c - Number of Islington resident Disabled people / those with long term health conditions supported into paid work through Team Islington activity**

By the end of Quarter 2, **59** residents with a disability/long term health condition were supported into paid employment. Targeted work is paramount considering the Covid-19 pandemic to ensure that we do not see the unemployment gap for our disabled and BAME residents widen further. The Autism and Learning Disability Sub Group have reported only 1 resident with a global learning disability obtaining paid work in Quarter 2. Yearly comparators show, between 7 - 10 employment outcomes would normally be achieved. We continue to work with local disability organisations to support residents into work.

#### 4.10 **Corporate Indicator JM7d - Number of BAME Islington residents supported into paid work through Team Islington activity.**

A new pilot project 'Preparing for Adulthood' will commence in January 2021. It aims to develop new and better ways of supporting young people with a disability as they leave school and start their adult lives. The new team will look at young people's strengths and interests and help them link with groups and activities in the community as well as with support organisations that can help them continue to develop skills and find work. The team will be based within Adult Social Services in the People Directorate and will co-ordinate with employment support services through the Autism and Learning Disability Employment Sub-Group and Employability Practitioners' Network. iWork will work with the team to maximise opportunities and build on existing good practice in relation to employment support for vulnerable groups.

- 4.11 We continue to report strong outcomes for BAME residents with **167** into paid employment in Quarter 2. We know that people from BAME backgrounds have been severely impacted by the onset of the Covid-19 pandemic, as they are more likely to be working in low paid, insecure jobs in shut down sectors in retail, hospitality, catering and parts of the creative industries.

We retain our focus on those most disadvantaged by the labour market and are aware that increasing numbers of unemployed people will push the already disadvantaged further to the back of the jobs queue. We have convened a new forum for BAME organisations to improve our reach into our ethnic minority communities. The forum aims to develop a greater understanding of employment support services that are available in Islington providing the opportunity to hear directly from members of the BAME community who have used employment support provision. Preparations are underway to commence a research project to provide robust evidence on unemployment to enable targets to be set for BAME groups.

#### **Corporate Indicator JM7e - Council Contracted Suppliers.**

- 4.12 By the end of Quarter 2, the vast majority of jobs sourced with council contracted suppliers have been with the Adult social care providers. This is because in Quarters 1 and 2, most other services were working under full capacity, and recruitments were generally frozen. Even the school meals contractors, who have traditionally taken on a large number of our clients, and who are now back at work, are experiencing a downturn as more families are choosing to send in home prepared packed lunches. In general, we have a small number of contractors employing a large number of our clients, with the majority of our jobs coming from the school meals contractor and GLL leisure. This year it is our intention to broaden the number of council contractors that we are working with. We are working with members of the Council's Employment Board to develop an integrated employment offer, looking across corporate contracts to ensure that we optimise the employment outcomes for residents across all commissioned services. This is in line with the ambition set out within the council's recently agreed Progressive Procurement Strategy.

#### **JM8 - Number of London Living Wage entry-level jobs achieved through the Islington working partnership.**

- 4.13 This is a new performance indicator and this will be the first year that we have reported on London Living Wage (LLW) jobs secured for our local job seekers. At present, we are only reporting on outcomes recorded on our in-house database, and we can see that 78% of outcomes were paid at LLW. For future reporting, we hope to increase the number of partners who report on LLW, but this will be reported as a proportion of the returns, a significant number of our partners do not have the systems to report on this accurately. We aim to see an increase in local jobs offered at LLW, as we work with local employers to progress our strategy for Islington to become a London Living Wage borough.

#### **JM9 - Monetary value of social value derived through affordable workspace.**

- 4.14 This indicator is due to be reported in Quarter 3 and is currently under review to ensure the programme is reporting the most appropriate measure of social value impact. The Affordable Workspace Programme continues to make good progress. There are now two operational workspaces, with another three due to be operational late spring 2021. Two spaces, are due to come on line towards the end of next year.

Following a successful launch in September The FC Designer Collective, Fonthill Road incubator space has started to attract good levels of interest from local designers and young people interested in a career in fashion. Despite limited engagement activities due to the Covid-19 national lockdown, Fashion Enter has continued to promote the community designers retailing from the space via social media and mailing list. They supplied fabric and materials for community-led PPE projects with over 500 masks produced. 40 job vacancies have been promoted via the Employment Practitioners Network (EPN) and 25 courses promoted via engagement activities. Community engagement held at the

Andover estate resulted in over 10 residents signing up to join the programme and 7 women to the sewing group.

Following press releases from a shop launch event, nine new local designers have joined the programme. Classes are now taking place in the retail shop with a maximum of four pupils to adhere to current social distancing requirements. Footfall has been severely reduced by the impact of Covid-19 and sales have been lower than anticipated. Due to the current restrictions on retail, trading imposed by the second 'lockdown' the shop is now closed until early December.

Covid-19 has significantly impacted the number of customers and beneficiaries using the operational spaces, in particular the retail incubator. However, the programme recognises that these spaces are going to be a crucial component of local economic recovery, so will continue to support operators and make sure they are fully integrated with the wider council approach to business support and local wealth building. Likewise, because of the same drivers, despite being a difficult market in which to develop and bring forward new spaces, the Council will continue to make best efforts to deliver the spaces currently in development.

Outlandish and Founders & Coders, Fonthill Road Techspace - As updated previously the lead tenant for this space is Outlandish who are a digital workers co-operative. They are partnering with Founders and Coders CIC who are a UK-based non-profit that develops and runs tuition-free, peer-led training programmes in web development. Both organisations have been steadily increasing activity and take up of space in the new hub. Covid has had an impact on user numbers but in general terms, levels has remained steady, which is perhaps a reflection of a rapidly changing jobs market. There are still some final works to be delivered through the Good Growth Fund which include a new lift and entrance, which will make the unit fully accessible.

In summary, Covid-19 has impacted the number of customers and beneficiaries using the spaces that are operational, in particular the retail incubator. However, we recognise these spaces are going to be a crucial component of local economic recovery, so will continue to support our operators and make sure they are fully integrated with the wider council approach to business support and local wealth building.

#### **JM10 - Assessment by businesses of impact/value added by Inclusive Economy & Jobs.**

4.15 The council has set up a dedicated business support website, which is updated frequently with the latest information and advice on safe operations, financial assistance and business support initiatives, as well as a new business support email service to provide businesses with rapid response advice during the pandemic.

The council has also put together a mailing list of over 3,000 businesses with business bulletins sent to businesses weekly during lockdown and bi-weekly throughout the crisis. This bulletin updates businesses with the latest government and council information in relation to COVID 19 and wider business support.

The council has Local Economy Officers working in Finsbury Park, Archway, Caledonian & Barnsbury and Nags Head, and these officers are providing help and support, signposting businesses to the relevant information sources and triaging queries to colleagues across the council, in addition to facilitating town centre meetings, which are held on a quarterly basis.

Local Economy Officers have set up What's App Groups in their local areas, which provide fast and convenient access to information for traders associations and other business groups, whilst also establishing a peer-to-peer business support network.

The council has responded to the effects of the coronavirus crisis by compiling a directory of local businesses currently offering a remote ordering and/or home delivery service. This directory is regularly updated and is hosted on our Islington Life Website. The council has partnered with 'My

Virtual Neighbourhood’ to progress to a more professional and usable directory offer with coverage right across the borough.

The council has provided access to a cargo bike service where local businesses can take part in a free trial, receiving a credit of £250 worth of deliveries with local cargo bike company ‘Pedian’.

The council is engaged with local Mutual Aid Groups in most areas, sharing information and promoting local businesses wherever possible.

The council is delivering a substantial ‘Shop Local’ communications package in an effort to drive business to our local traders. This is a flexible campaign which has adjusted its message according to the latest government restrictions while all the time encouraging residents to support local businesses.

The council is currently developing new local economy strategies with action plans for each of the Council’s local economy areas/town centres. This will include activities to support local businesses on the high street to create welcoming and sustainable town centres, as well as trying to make sure the wealth in our local economies is shared as fairly as possible through good employment and encouraging anchor institutions (large organisations/businesses rooted to the borough) to prioritise local supply chains.

**JM11 - Number of Islington residents supported into apprenticeships with an external employer.**

4.16 We are continuing to see very low numbers of new apprenticeships being created by employers, which is evidence of low confidence in the current economic climate. Similar reports are received from other London boroughs. We anticipate this will continue to be a problem as we are seeing a number of employers who have an interest in supporting young people being diverted into offering placements under the new government Kick-start programme instead.

The Kickstart Scheme has been introduced by the government and provides funding to create new job placements for 16 to 24 year olds on Universal Credit who are at risk of long-term unemployment. Employers of all sizes can apply for funding to create paid work opportunities lasting 6 months.

**JM12 - Number of Islington residents gaining apprenticeships with council contracted suppliers.**

4.17 This is proving to be a challenging ambition during the Covid-19 impacted recession, and it is likely that we will not achieve the stretch target we had set ourselves during a more optimistic period. However, this will continue to be a key ‘ask’ within council contracts, as part of the enhanced Social Value approach set out in the new corporate Progressive Procurement Strategy.

**Quarter 2 performance update – Outcome: Help residents get the skills they need to secure a good job**

Key performance indicators relating to ‘Help residents get the skills they need to secure a good job’

5.	PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q2 2020/21	On target?	Q2 last year	Better than Q2 last year?
5.1	JM1	<b>Corporate indicator</b> Number of Islington residents enrolled on an Adult &	(18-19 Academic	(19-20 Academic	2,000	<b>Revised 19-20 Academic</b>	No	18-19 Academic Year - 1,507	<b>Stable</b>

	Community Learning Course, with sub-targets for:	year) 1,507	Year) 1,504		<b>Year – 1,504</b>			
	<b>Corporate indicator</b> a) Parents of children aged 0-18	(18-19 Academic year) 509	(19-20 Academic Year) 423	1,100	<b>Revised 19-20 Academic Year – 423</b>	No	18-19 Academic Year - 509	<b>No</b>
	<b>Corporate indicator</b> b) Residents with disabilities/those with a long term health condition	(18-19 Academic year) 344	(19-20 Academic Year) 317	600	<b>Revised 19-20 Academic Year – 317</b>	No	18-19 Academic Year - 344	<b>Stable</b>
	<b>Corporate indicator</b> c) BAME	1,105	(19-20 Academic Year) 1,110	1,540	<b>Revised 19-20 Academic Year – 1,110</b>	No	18-19 Academic Year - 1,105	<b>Stable</b>
	<b>Corporate indicator</b> d) Residents engaging with online courses	New indicator	479	500	<b>Revised 19-20 Academic Year – 479</b>	N/A	New indicator	<b>N/A</b>
JM2	<b>Corporate indicator</b> Number of new library members since library closures, with sub-target for:	New indicator	New indicator	1,200 (600 for Q2)	<b>1,425</b>	Yes	New indicator	<b>N/A</b>
	<b>Corporate indicator</b> a) Take up of e-resources (e-audio books, e-newspapers and magazines)	New indicator	New indicator	180,000 (90,000 for Q2)	<b>114,689</b>	New indicator	New indicator	<b>N/A</b>
	Number of online events and activities	New indicator	New indicator	New indicator	To be reported from Q3	New indicator	New indicator	<b>N/A</b>
JM3	Number of schools engaged in 100 hours of work programme	New indicator for 19-20	25	40 (20 for Q2)	<b>21</b>	Yes	14	<b>Yes</b>
JM4	Number of page views for 100 hours of the world of work	New indicator	New indicator	1,170 (780 for Q2)	<b>1,625</b>	Yes	New indicator	<b>N/A</b>

5.2	JM6	Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship	66%	83%	80%	<b>78%</b>	N/A	80%	<b>Stable</b>
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**Corporate Indicator JM1 - Number of Islington residents enrolled on an Adult Community Learning Course<sup>1</sup>**

The Service reported 1,505 learners in the 19/20 return to the GLA. The service was on course to exceed unique learner numbers on the previous academic year but lockdown led to the shifting of provision to a blended mode, supporting learners to continue their learning through the use of laptops, mobile devices and the telephone. A direct consequence of the closure of physical learning centres was that the service could not run family learning events, nor summer recruitment events, which are key events in the ACL calendar.

5.3 The lockdown took effect in the final week of the Spring term. In order to enrol learners onto courses for the following term, the Service went live with the online Webenrol system, a facility that enables remote enrolment. Residents were supported to enrol with help from their tutors and learning hub officers, with healthy numbers of residents re-enrolling from one term to the next. The service updated marketing during this period to promote online delivery and updated its website to show residents how it was supporting them during the pandemic.

**Corporate Indicator JM1a - Number of parents of children aged 0-18 enrolled on an Adult & Community Learning Course**

This corporate target has not been met, due to the impact that the pandemic had on learning venues and on parents themselves. The service found that throughout lockdown, some parents were struggling with the compound pressures of childcare, home schooling and managing a household at a time of national upheaval. These concerns coupled with the closure of learning venues led to a challenging enrolment period for parents and young families.

5.4 These challenges led to the Service adapting the Family Learning offer, delivering sessions on family resilience during lockdown and family-centred sessions, such as "Big Little Moments" and "Small Talk". Take up for these courses however, was not significant.

**Corporate Indicator JM1b - Number of residents with disabilities/those with a long-term health condition enrolled on an Adult & Community Learning Course**

5.5 The 2019-20 annual target was not met, which is likely due to issues relating to COVID and the implications that the pandemic had on the confidence of those with long-term health issues and disabilities. The Service was quick to respond with a digital hardware offer for the digitally excluded, which included the delivery of Chrome Books to residents. For some of the digitally excluded, their exclusion was due to a skills deficit, rather than simply not having hardware.

The Service is reflecting upon support mechanisms for the digitally excluded and those with disabilities and plans to integrate support at the earliest opportunity to do so. When lockdown is eased and there is increased confidence surrounding people's health and well-being, the service would expect to see this improve. Initial delivery will be, for the most part, 1:1 for learners with the greatest need.

**Corporate Indicator JM1c - Number of BAME enrolled on an Adult & Community Learning Course**

5.6 The 2019-20 Annual target was not met but 74% of learners are BAME, which is similar to last year's percentage and in terms of numbers of BAME residents enrolled on ACL courses, the 1,110 figure is on a par with figures for the previous academic year. The ESOL team have risen to the challenge in delivering low-level ESOL provision, and have made progress but there is work that remains to be done. The Service participated in a Council-led meeting with BAME community organisations, where a former ACL ESOL learner spoke of her experience with ACL and her subsequent employment. Having a practical example of a BAME resident's success was an effective endorsement of the service.

**Corporate Indicator JM1d - Number of residents engaging with online courses**

5.7 This is a new corporate performance indicator. As with many other educational providers, the pandemic has forced the Service to innovate and deliver learning through online means. Staff are making use of Moodle, MS Teams and Zoom to deliver classes remotely and are using a V mark on registers to denote Virtual Learning. Although these changes were made in response to the pandemic, they are representative of a new service-level approach to delivery and highlight a renewed digital focus of the curriculum. As a result, the number of residents engaged with online courses has been included as a corporate indicator for 2020-21, where remote learner engagement includes learning by telephone and posting of learning resources.

**Corporate Indicator JM2 - Number of new library members since library closures**

5.8 The previous corporate indicator reporting number of library visits was replaced by the number of new library members and its sub-target JM2a since the library closures due to Covid-19. These new library members joined online in order to access our online resources or in person since some of the libraries have reopened. The number of new library members of 995 in Q2 is above the profiled target of 300 for this quarter.

**Corporate Indicator JM2a - Take up of e-resources (e-audio books, e-newspapers and magazines)**

This is a new corporate indicator for 2020-21 that is presented as a sub-target for the "New library members since library closures" indicator.

The quarter 2 figure of 55,826 was above the profiled target of 45,000 for quarter 2 and almost half the last year annual total figure of 120,069. Although new, the service has previously recorded these figures and below table shows a comparison of the take up of e-resources in quarter 2 period in 2020 and 2019.

	Q2 2020	Q2 2019
E books	5384	1858
E Audio books	7132	2365
Newspapers	34797	18729
Magazines	8146	4140
Digital Comics	367	0
Totals	55826	27102

During Q1 and Q2 the Library and Heritage service worked hard to move the service online. We successfully increased the take up of e resources as well as online joiners. This meant that

5.9 residents were able to access e books, e newspaper and magazines etc. while the library buildings were closed. We moved some of our usual activities online for example gentle exercise classes. The Heritage team had several very successful online exhibitions including WW2 and Regents canal. Going forward we will continue to develop and promote our online offer and from Q3 we will report on the number and range of Library and heritage events and activities delivered online .

### **JM3 - Number of schools engaged in 100 hours of work**

Quarter 2 target of 20 schools engaging with 100 hours of world of work was met with 21 schools engaging with the programme between April and September. School engagement was lower during Q2 due to the impact of Covid, school closures and summer holidays. This continued to impact the programme with all of the activities and resources offered virtually rather than face to face. As students were studying from home until September, we supported them with regular enrichment activity packs and through sharing our partner resources. This was distributed through the Islington School Improvement Home Learning web page, which became a central hub for parents and young people to find home learning resources. Additionally, the team ran a workshop through Islington's Summersiversity programme about Covid and career choices to directly reach young people during the summer holidays.

5.10 Schools have remained engaged in the programme through heads briefings, governors briefings, and well attended careers network sessions with school careers leads. We have received requests for bespoke careers support from five secondary schools so far during the autumn term, and have been working with businesses to develop online activities and resources for both primary and secondary schools which are available on a newly refreshed WoW website.

We have identified priority groups going in to Q3 including New River College PRU, Children in Need, Beacon High Wellbeing Centre and Children Looked After. Work is underway to plan bespoke workshops for these groups as part of an overall enrichment offer.

### **JM4 - Number of page views for 100 hours of the world of work**

5.11 The cumulative total of page views for 100 hours of world of work was 1,628 at the end of September 2020. Though promotion of home learning resources continued throughout the summer holidays, we did see a drop off in page views. As of September we have launched our new activity and resource menu pages, which contributed a large number of the total page views. These pages are updated weekly and promoted to schools regularly. We are promoting World of Work online resources via our new careers bulletin aimed at careers leads and advisers, and also our youth employment bulletin.

### **JM6 - Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship**

6. All four apprentices who completed their apprenticeships in the previous quarter progressed into further employment within the council in quarter 2. Overall progression for this year stands at 78%, which represents 7 out of 9 apprentices having progressed into employment. Pastoral and progression support for council apprentices continued throughout the lockdown period, with virtual support by telephone, email and Skype and a reintroduction of face to face support for those who most needed it phased in over the summer.

6.1 From Quarter 3, responsibility for pastoral and progression support for council apprentices will move to the council's Human Resources team who will provide updates in future reports.

### **6.2 Implications**

#### **Financial implications:**

6.3 The cost of providing resources to monitor performance is met within each service's core budget.

**Legal Implications:**

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

6.4 **Environmental Implications and contribution to achieving a net zero carbon Islington by 2030:**

There is no environmental impact arising from monitoring performance.

**Resident Impact Assessment:**

6.5 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010).

7. The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

7.1

**Conclusion**

The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

It is evident that the Covid-19 crisis has had, and will continue to have, significant impact on progress against targets for those performance indicators that fall within the Jobs and Money outcome area. As the economy and labour market change, it is likely that a corresponding evolution of the performance reports to this Committee will be needed to ensure that it is able to provide oversight and challenge to the relevant Services.

**Signed by:**

Date: 25 November 2020

Carmel Littleton, Corporate Director  
of People Services

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Building

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## **ENVIRONMENT & REGENERATION SCRUTINY COMMITTEE**

### **WORK PROGRAMME 2020/2021**

#### **17 DECEMBER 2020**

- 1) London Power - A Presentation
- 2) Scrutiny Review: Volunteers and Resident engagement with Parks and Open Spaces –12-month report back
- 3) Q2 Performance Report (2020/21) – Environment & Transport
- 4) Quarter 2 Performance Report (2020/21)- Employment & Skills
- 5) Work Programme 2020/2021

#### **4 FEBRUARY 2021**

- 1) Scrutiny Review: Presentation Net Zero Carbon Programme -The Green Economy & Planning Commitments
- 2) Air Quality – Officer update (Tbc)
- 3) Work Programme 2020/2021

#### **8 MARCH 2021**

- 1) Scrutiny Review: Presentation Net Zero Carbon Programme: Transport & Sustainable and affordable Energy Generation and Supply Commitments
- 2) Waste Reduction and Recycling Plan Annual Report
- 3) Work Programme 2020/2021

#### **30 MARCH 2021**

- 1) Tackling the Environment and Climate Emergency – With stakeholders
- 2) Work Programme 2020/2021

#### **27 APRIL 2021**

- 1) Scrutiny: Presentation- Residential buildings, Commercial and Industrial buildings and Infrastructure and the Natural Environment & Waste Reduction and Recycling Commitments.
- 2) Q3 Performance Report (2020/21)- Employment & Skills
- 3) Q3 Performance Report (2020/21) – Environment & Skills
- 4) Work Programme 2020/2021

